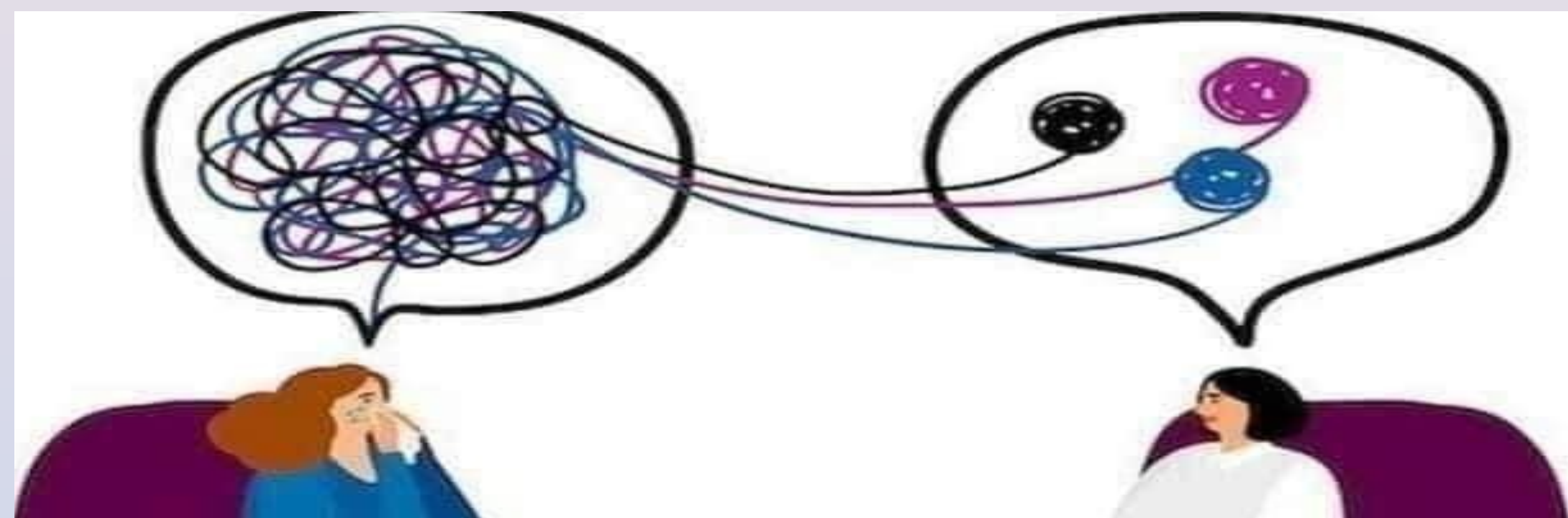


## Introduction:

Communication skills are the abilities you use when giving and receiving different types of information. These skills may be a regular part of your daily working life. A terminal illness is a disease or condition which can't be cured and is likely to lead to someone's death. It's sometimes called a life-limiting illness. The type of skills a pharmacist deals with this patient is supportive communication.



## Types of communication:

- Verbal communication is communicating with the use of words, to communicate message to other party. It may be either written or oral.
- Nonverbal communication is the process of communicating without the use of words, facial expression, body language, gestures, and postures .

## What is the importance of communication skills in life?

Understanding a lot of things and achieving success in life, the ease of exchanging worries and ideas, and the person gains flexibility and ability to adapt with all personalities.



## How does a pharmacist deals with a patient ?

- Pharmacist need to understand the intricacies of cultural regions.
- Ask the right questions.
- Seeing patients as people rather than as prescriptions.

## Summary:

Communication skills are the ability to properly convey a piece of information or an idea to the person, and it is very important, whether in the field of work or our daily life. Pharmacists play a critical role in communicating with patients.



## References:

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