### Libyan International Medical University Faculty of Business Administration

# LIMU

## The Impact of Covid-19 on HRM

Subject: Contemporary Issues instructor: Dr. Sabri Jobran Done by: Abdulrahman Al-tarhouni



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## Abstract

The increased prevalence of COVID-19 has serious consequences. Well-being of Most Organizations This study focused on identifying the impact of COVID-19 on various HR practices and future marketing. It turns out that the dynamics of work have changed significantly from traditional to out of employees in the organization working remotely from home. As a result, physical contact with customers is currently banned to prevent corona virus by maintaining social distancing, so marketing has also shifted to other online platforms. This change is associated with a variety of negative consequences and some positive aspects, as some experts believe that is more convenient to tele-work from to and is more flexible. Current To keep up with change, organizations must adapt and adapt to new and evolving tele-working technologies, thus implementing strategic policies and procedures to maintain a steady flow

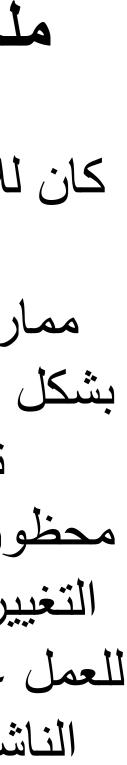






كان للانتشار المتزايد له كوفيد -19 أثار خطيرة على راحة معظم المنظمات والمهنيين وخاصة في مجال إدارة, الموارد البشرية والتسويق. ركزت هذه الدراسة على تحديد تأثير كوفيد-19 على ممارسات الموارد البشرية المختلفة والتسويق في المستقبل. لقد ثبت أن ديناميكيات العمل قد تغيرت بشكل كبير من الطريقة التقليدية للعمل من مقر المنظمة إلى العمل عن بعد في المنزل. ونتيجة لذلك ، تحول التسويق أيضًا إلى منصات مختلفة عبر الإنترنت نظرًا لأن الاتصال الجسدي مع العملاء محظور حاليًا للحفاظ على التباعد الاجتماعي بطريقة واحدة للوقاية من فيروس كورونا. ارتبطت هذه التغييرات بآثار سلبية مختلفة وبعض الإيجابيات حيث يجد بعض المحترفين أنه أكثر مرونة وملائمة للعمل عن بعد للتعامل مع الأوقات الحالية المتغيرة ، يجب على المنظمة التكيف والتكيف مع التقنيات الناشئة الجديدة للعمل عن بعد ، وبالتالي تنفيذ السياسات والإجراءات الاستراتيجية نحو الحفاظ على تدفق ثابت

### منخص البحث



# Introduction

A.

In the current momentum In the world, the various organizational problems associated with marketing and human resource management have a major impact on the ability of an organization to act strategically and achieve sustainable growth. Because these challenges pose a major threat to the sustainability of an organization, they enable an organization to be very responsive and consequently adaptable in order to effectively organize and manage or control its workforce . Kalogiannidis(2020) points out that since the corona virus outbreak, various organizations have continuously faced a major challenge of unprecedented proportions, forcing them to dive into unprecedented terrain and directly manage their entire workforce in different departmental areas or areas in change or change previously unseen ways. According to Barro and Weng(2020) , most business leaders have used various technical, physical, and socio-psychological methods to manipulate their workforce as a means of survival A pandemic of the present era or corona virus.

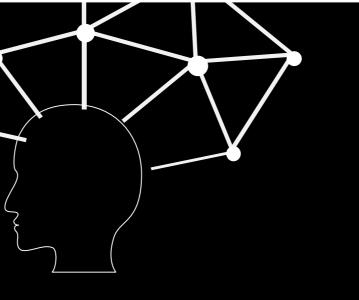
Because the market for some products or services offered by most organizations is shrinking globally, most organizations are the only way to reduce operating costs, so there are a variety of departments such as sales and marketing



## Human Resource Management: "Human resource management is the recruiting, selection, development, use and adaptation of human resources by organizations". (pigors et al .,)

Market: A market is a place where buyers and sellers can meet to facilitate the exchange or circulation of goods and services

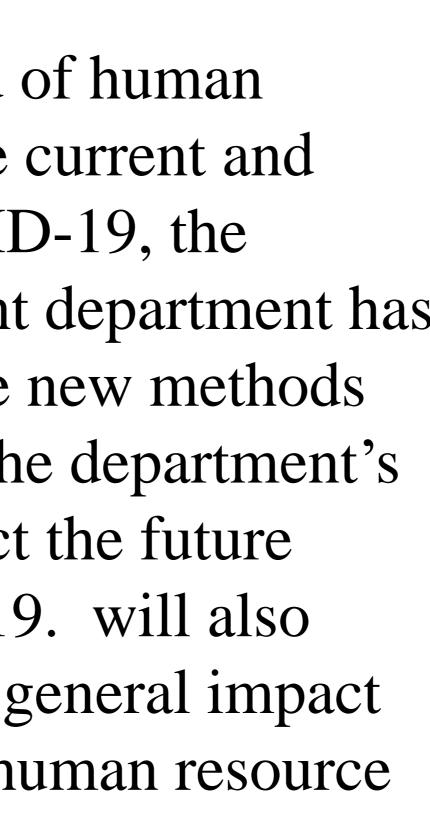
**Covid-19**: it's a disease influences various individuals in various ways. Most contaminated individuals will create gentle to direct ailment and recuperate without hospitalization

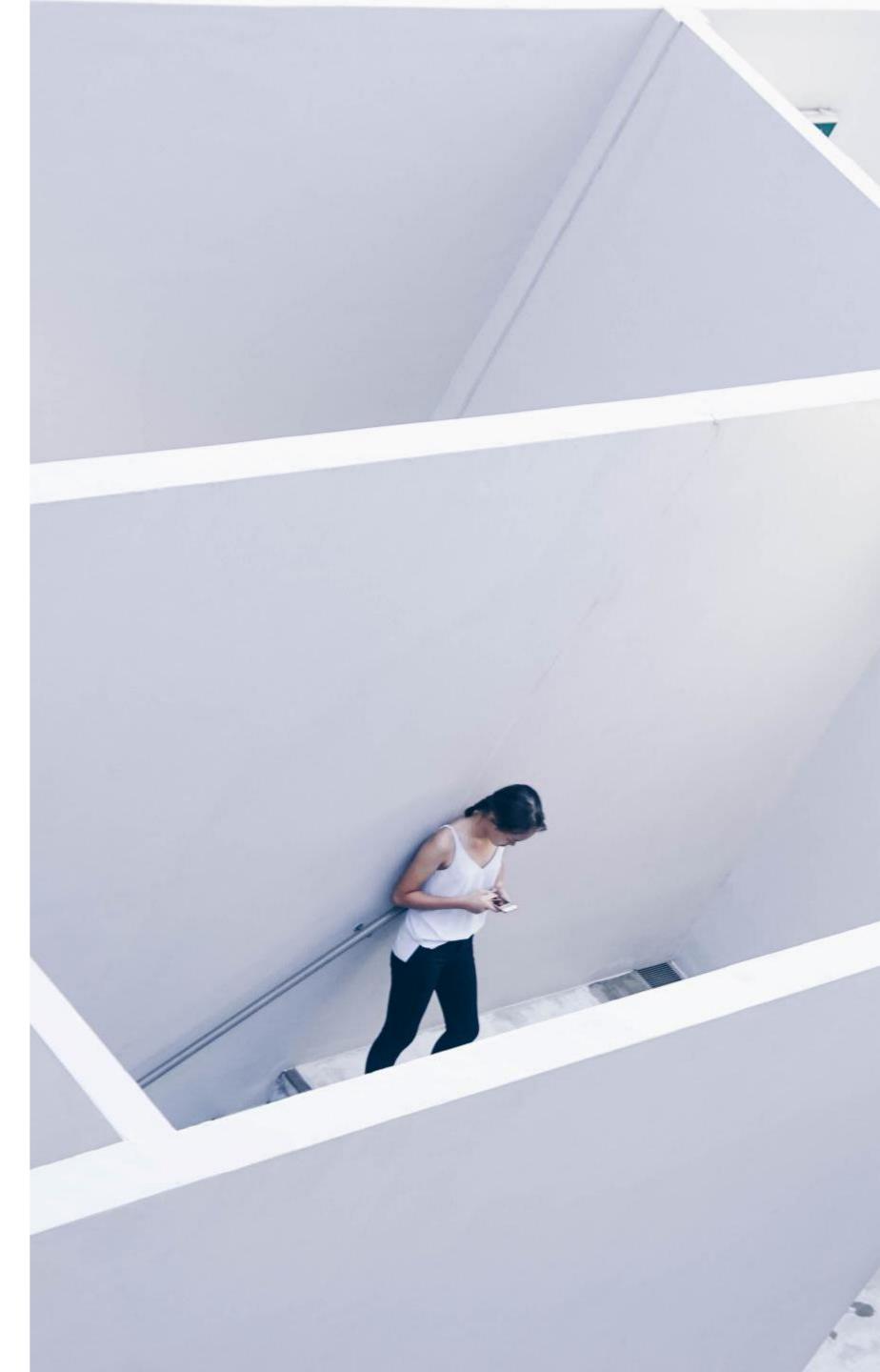


## The Definitions

## **The Importance**

this paper are of great significance to the field of human resource management, especially related to the current and future well-being of these fields. Due to COVID-19, the uncertainty of the human resource management department has increased, and the research results will provide new methods and alternatives that can be used to deal with the department's "new normal". This paper will also help predict the future dynamics of the current situation of COVID -19. will also help understand existing knowledge about the general impact of the coronavirus pandemic (COVID-19) on human resource management and marketing departments





## Theoretical Framework



Human Resource Management facing Covid-19 Implications and Challenges

## Working condition

Working conditions are very important for companies, especially in times of crisis, such as the Corona virus, for example, there are companies that stopped working during this period, but some did not stop, including Google, which was not affected, but rather a pandemic. He wore masks and others, and there was a Twitter company that told its employee to work remotely (Leonardi, (2020))

## **Performance Management**

Execution the board is 'a ceaseless course of distinguishing, estimating, and fostering the exhibition of people and workgroups and adjusting execution to the essential objectives of the association' (Aguinis, Reference Aguinis2019: P8). It is critical to guarantee that representatives' exhibition is lined up with the organization's essential objectives (Ismail and Gali, Reference Ismail and Gali2017

## Staffing

staffing alludes to ' the most common way of drawing in, choosing, and holding equipped people to accomplish authoritative objectives' (Ployhart, 2006: p868, 868). It had been extraordinarily affected by COVID-19, which has reshaped its dynamic in associations .((Campello, et al .,2020)

## **Training and Development**

It is training employees to deal with epidemics on the electronic market because not all employees know how to deal to facilitate communication and work with managers

# Literature Review

Findings	Instrument	Sample	Population	Respondents	Sector	Country	Year	Authors	Pa
The research of the global human		board members	5.831m	500	HRM	Denmark	2020	Paula Caligiuri1,	
resources management on the difficulty		and chief executive officers						Helen De Cieri2,	
of training, support, and health and								Dana Minbaeva3,	
								Alain Verbeke4,6 and Angelika Zimmermann7	
safety presented three types of									
research for the future: managing									
under uncertainty, facilitating									
international and even global work,									
and redefining organizational									
performance									
result of this research is that the first	Qualitative research	HR	SECONDRAY	SECONDRAY	BUSINESS ADMINSTARION	Egypt	2020	Reza Nurul Ichsan1, Khaeruman2,	
thing to do is to develop a			DATA	DATA				Sonny Santosa3, Yuni Shara4, Fahrina	
comprehensive understanding and corporate language about the								Yustiasari Liriwati	
corporate goals it wants to achieve.									
finding new solutions to emerging	Qualitative research		SECONDRAY	SECONDRAY	Small Business and Entrepreneurship,	UNITED STATE	2020	Joel B. Carnevalea,*, Isabella Hatakb	
challenges in many areas. This study			DATA	DATA					
aims to research several ways in the future and calls for integrated research									
procedures such as an agenda to									
address challenges									
The exploration planned to investigate	Qualitative research	HR COMPANYS	3.714m	33		Georgia	2020	Ing Cinguri	
what Covid-19 pandemic meant for exercises of HR supervisors, and how					BUSNIESS ADMINSTARION			Iza Gigauri	
associations reacted to the emergency									
from the perspective of HRM									
results showed that SRHRM affected	Quantitative research	employees	1.402m	408	Hospitality and Tourism,	China	2021	Yan Mao	
worker fears of outside dangers by improving confidence in their					marketing			Alastair M. Morrison J. Andres Coca-Stefaniak	
associations. Furthermore, the strength								J. Andres Coca-Stelaniak	
of the COVID-19 pandemic decidedly									
directed the impact of SRHRM on									
worker fears.									
	Experts interviewed point out that the	Quantitative research	experts	3.714m	10	Business Administration,	Georgia	2020	Iza
	main difficulties companies have to								
	deal with include suspended								
	operations or business shutdowns as well as financial issues and flexibility								
	and digitization should be considered								
	when employees start working								
is found that there are certain	remotely. Quantitative research	Employees	12000	140	Business Administration	2020	Equat		
strategies that could be used by the	Quantitative research	Employees	12000	140	Dusiness Auministration	2020	Egypt	Ashraf Saeed Elsafty1, Mohammad	
management to overcome the e								Ragheb2	
employees' issues,									
specifically during the Pandemics The long-term sustainability of HRM	Quantitative research	Companies	SECONDRAY	SECONDRAY	Business Administration	2021	Global	Sahar Vahdat	
can be dictated by how they handle the		Companies	DATA	DATA	IT	2021	Giobai	Sanar Vanuar	
current crisis. Web-based solutions,									
such as cloud computing									
The results show that SRHRM negatively impacts employee concerns	Quantitative research	EMPOLYEES	1.402m	408	Business Administration	2020	CHINA		
about external threats by increasing								Jie He, Yan Mao, Alastair	
trust in the organization								M. Morrison, J. Andres Coca-Stefaniak	
This article points out the fact that	Quantitative research	tourism companies	5.459 m	274	Business Administration	2021	Slovakia		
human resource procedures and								Ľuba TOMČÍKOVÁ*	
practices, like other sectors of human resource management, are affected by								Nella SVETOZAROVOVÁ	
Covid-19. The impact of Covid-19 will								Jana COCUĽOVÁ	
also affect the changing performance									
of tourism companies operating in Slovakia.								Zuzana DAŇKOVÁ	

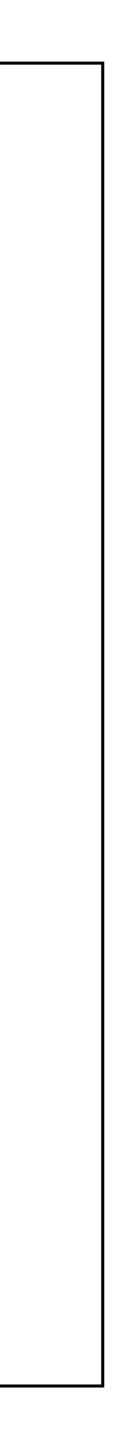
## **Literature Review Table**



HRM 'is concerning how individuals are utilized, overseen and created in associations' ( Armstrong and Taylor2020: 3). It has been terrifically affected by COVID-19, producing huge difficulties for directors and HRM professionals. This effect and these difficulties are investigated in this part, corresponding to key HRM and working conditions, just as HRM capacities, explicitly, staffing, execution the executives, preparing and advancement, pay the board, wellbeing and wellbeing the board, and representatives' relations. Each HRM work is examined separately, notwithstanding, they are interrelated. This proposes that any adjustment of one HRM capacity will influence the other capacity (Mondy and Martocchio, Reference Mondy and Martocchio2016).



According Tomčíková, and Svetozarovová, and Cocul'ová, and Daňková, (2021). human resource management related to the performance of organizations in the global Covid-19 pandemic era, especially for tourism companies operating in the Republic of Slovakia. From a theoretical point of view, this paper focuses on assessing the hospitality situation caused by tourism company Covid-19 in the current business environment, and many scholars point out some irregularities. So we will focus on more detailed human resource management. It also shows the results of a survey of 274 respondents from managers working in hospitality and other sectors in the field. For research purposes, propose and test research hypotheses to analyze the statistically significant relationship between the impact of Covid-19 on selected human resource management practices and the performance development of tourism companies in the Republic of Slovakia. Did. There were the following practices: Employee recruitment and selection, Performance, rewarding, employee participation. The hypothesis was tested by correlation analysis using inductive statistics. The hypothesis was finally tested. This article points out the fact that human resource procedures and practices, like other sectors of human resource management, are affected by Covid-19. The impact of Covid-19 will also affect the changing performance of tourism companies operating in Slovakia.



In addition Mao, and Morrison, and Coca-Stefaniak. (2021). intends to the impact of socially-mindful human asset the board (SRHRM) on representative feelings of dread of outside dangers during the COVID-19 episode, in view of social

,backing and occasion framework speculations. Coronavirus caused sharp benefit decays and insolvencies of inns eateries and travel services. What's more, representatives confronted dangers to their wellbeing and employer stability. The most effective method to beat worker nerves and fears about the adverse consequences of this emergency and advance mental recuperation is deserving of consideration from scientists and experts. This exploration researched the effects of SRHRM on worker fears through hierarchical trust, with the COVID-19 pandemic playing a directing

job among SRHRM and worker fears the outcomes showed that SRHRM impacted worker fears of outer dangers by improving confidence in their associations. Also, the strength of the COVID-19 pandemic emphatic all directed the impact of SRHRM on worker fears. At the point when the pandemic strength was more strong, the adverse consequences of SRHRM on representative apprehensions were more significant The results showed that SRHRM affected worker fears of outside dangers by improving confidence in their associations. Furthermore, the strength of the COVID-19 pandemic decidedly directed the impact of SRHRM on worker fears. At the point when the pandemic strength was more hearty, the adverse consequences of SRHRM on worker fears were more critical



Moreover (Caligiuri, and De Cieri, and and Minbaeva, and. Verbeke, and Zimmermann, (2020) study shows the importance of international business in current research and work specifically for managing international human resources to meet the challenges of Corona, and companies have taken various types of measures to mitigate the epidemic, and these measures relate to managing distances and rethinking borders, which is the main focus

An example of this is the travel ban and the decrease in international movement. The uncertainty, facilitating international and even global work, and redefining organizational performance

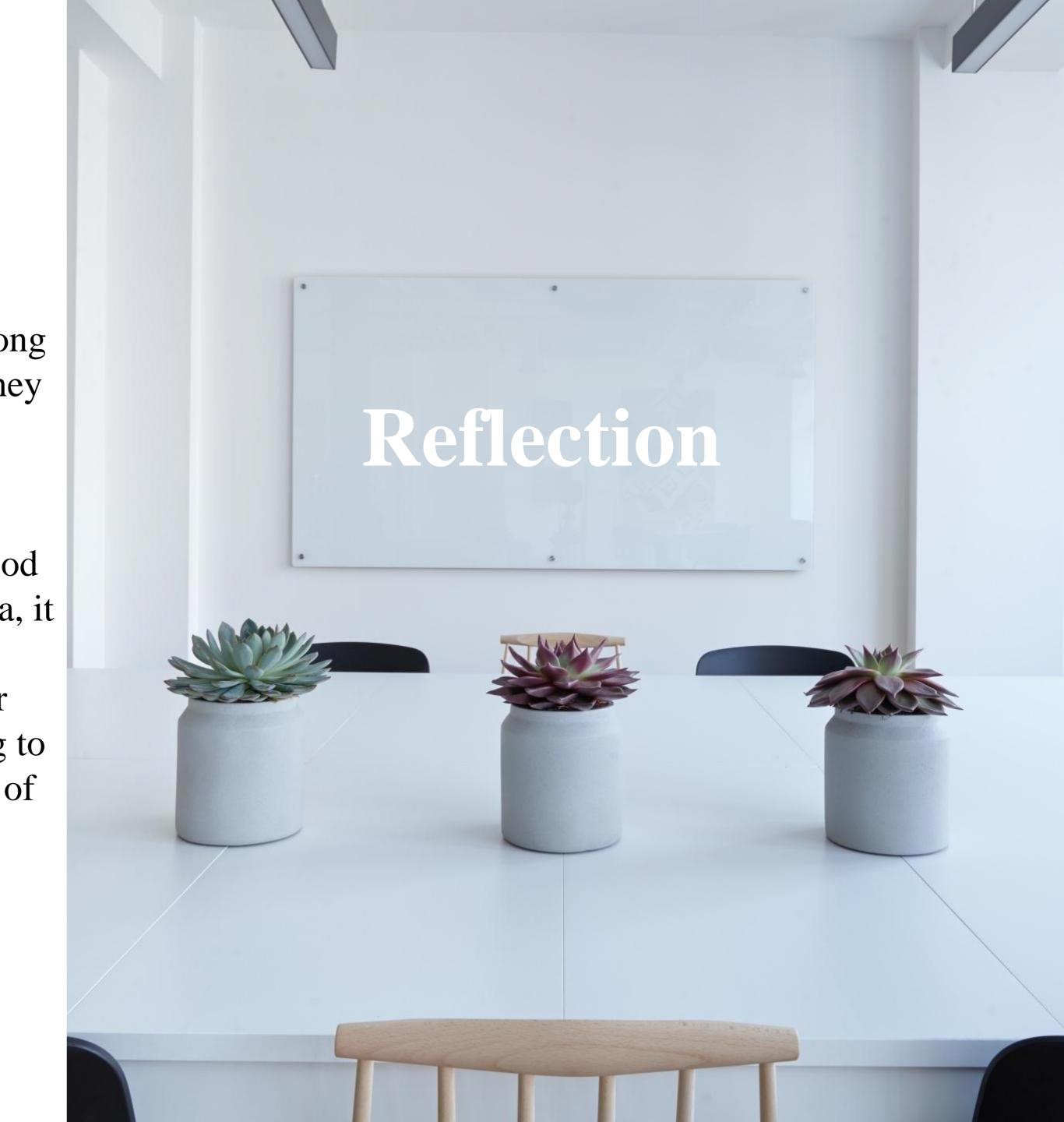
- research of the global human resources management on the difficulty of training, support, and health and safety presented three types of research for the future: managing under

Further more adaptation to expected events such as external crises, which created an increasing number of certainty among their workforce and formed immediate threats to the performance and validity of organizations, and thus finding new solutions to emerging challenges in many areas. This study aims to research several ways in the future and calls for integrated research procedures such as an agenda to address challenges Carnevalea, and. Hatakb, (2020)



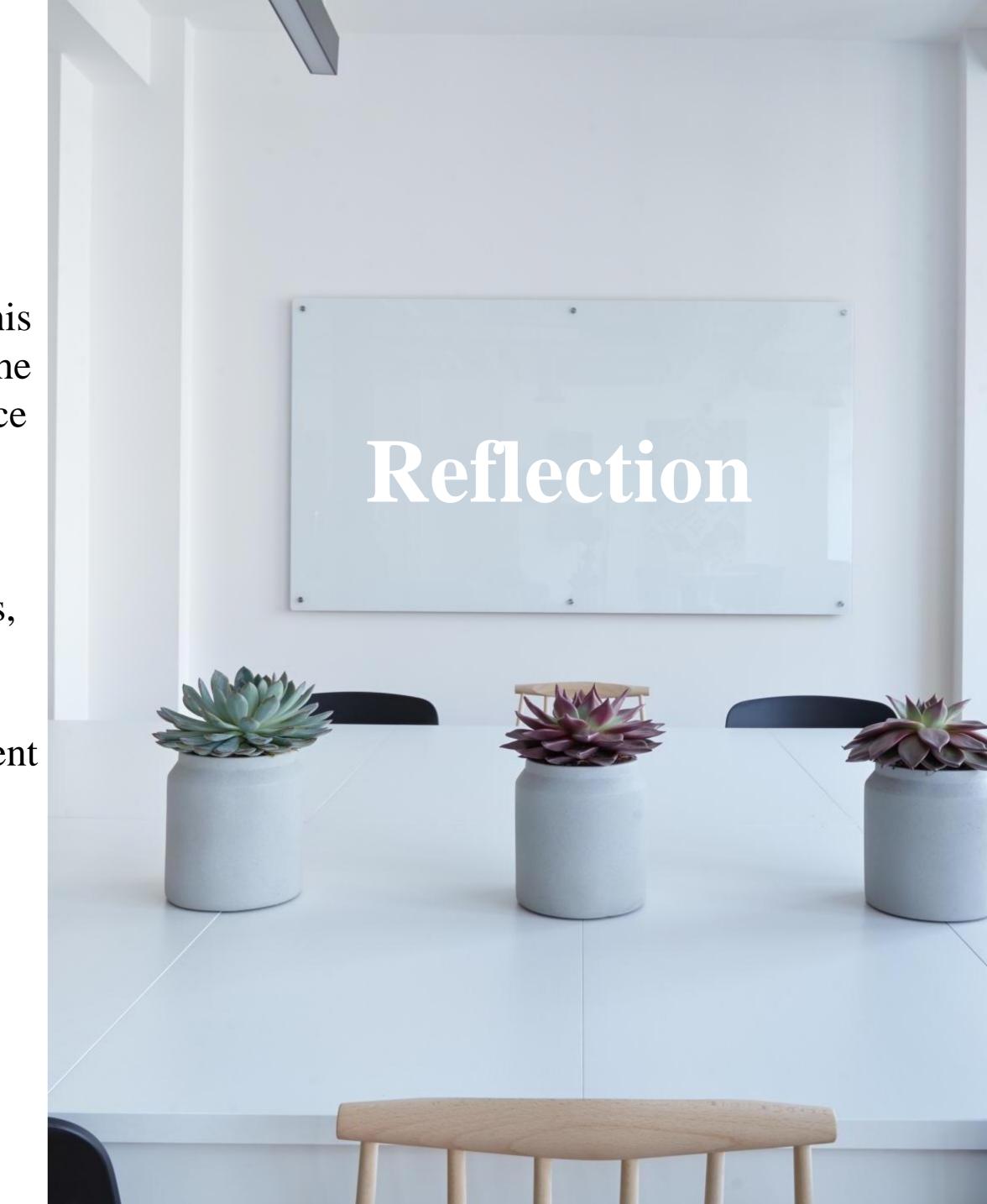


This research studies the impact of Covid on human resource management. 10 papers have been studied on the subject, among which were Primary data and the other Secondary data, and they were all qualitative and all were in the year of their study between 2020/2021. And it was from the world, and it was in Denmark, China and other cities. All studies were looking for solutions that belong to employees and companies in that period of the pandemic. According to a study that took place in China, it appeared that SHRRM affected workers' fears of external dangers and discovered that by improving confidence in Their associations Mao, et al. (2021), while another study according to ahdat, V.sahar. (2021) can dictate the long-term sustainability of HRM by how they deal with the current crisis. Web-based solutions,



such as cloud computing. Search globallyIn addition to that. This article in Slovakia by researcher Tomčíková (2021)., refers to the fact that HR procedures and practices, like other human resource management sectors, are affected by Covid-19. The impact of Covid-19 will also affect the changing performance of tourism companies operating in Slovakia. According to these studies, there was a complete difference of opinion between researchers,

as the study that took place in China was studying the concerns of the company's employees from external factors, while Slovakia was studying how human resources and its management should study the situation to continue workin







During the Covid-19 period, the resource department recognized how to think about the future and how any future pandemics will be dealt with, how to make the customer conservative about work and how the company maintains the customer, studies such as safety and the surrounding environment that contribute significantly to increasing the company's continuity

## Thanks! Any questions?

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